

The Manager, Payer & Practice Engagement leads the North Carolina Medical Society's payer relations and practice engagement efforts in advancing changes to the health care system that align with the NCMS strategic plan and priorities. This position also supports the Society's engagement in regulatory, legislative, and other advocacy activities.

Responsibilities:

- Build and maintain relationships with commercial payers operating in North Carolina.
- Actively communicate and collaborate with the AMA, NCMGMA, state specialty societies and other state provider associations, patient advocacy organizations on related priorities and concerns impacting patient access, care delivery, and payment.
- Manage the NCMS Payer Relations webpage and issues forms.
- Represent the NCMS on payer-related committees, workgroups, and councils, where appropriate.
- Communicate payer-related information in a timely manner to members and external stakeholders.
- Monitor and develop expertise in the industry's transition to value-based health care delivery.
- Build relationships with local ACO leaders and other value-oriented organizations in North Carolina.
- Advocate for physician/clinician adoption of new payment models, data use, and appropriate measurement of health care quality and health outcomes.
- Key organizations and groups requiring attention may include CMS; NC Health Information Exchange; NC Division of Health Benefits; NCMGMA, NC Institute of Medicine, NC Healthcare Association, etc.
- Manage and respond to member and stakeholder inquiries in relevant areas of expertise and coordinate with other staff when necessary.
- Provide staff support to assigned committees and task forces of the NCMS, including coordinating meetings, preparing minutes, issue vetting, and interaction with NCMS leadership.
- Perform other duties and responsibilities as assigned.

Qualifications:

- Healthcare experience is required; must have extensive knowledge of managed care practices and all facets of payer contracting to include: value-based contracting models and strategies, professional, skilled nursing, home health, laboratory services, etc.
- Bachelor's degree and/or master's degree from an accredited college or university in Marketing, Business Administration, or a related discipline is preferred.
- Strong verbal and written communication skills, creative problem-solving, and multi-tasking skills in time-sensitive settings